Senior Snow Removal Service
Information/Guidelines

Eligibility & Fees:
- All residents living in the home must certify that they are at least 60 years of age or older to qualify for this service. Proof of age and residency may be required. Non-Refundable Fee: $25.00 per season.
- Disabled persons under age 60 must provide documentation annually to verify they are disabled due to a physical or mental impairment, and certify that they do not live with an individual capable of snow removal. For permanent disabilities, a notice of Social Security or Veteran’s Administration Disability Statement must be provided to the City and remain on file. Non-Refundable Fee: $25.00 per season.
- Deployed Active Military Personnel: The resident homeowner living in the home is on active military duty and deployed for any branch of the United States Armed Services for a period of fifteen (15) consecutive days or more during the snow removal season. Non-Refundable Fee: $25.00 per season.
- Residents on HEAP must provide proof annually to receive a discounted rate. Non-Refundable Fee: $15.00 per season.

Application Process:
- Snow Removal Applications are available at the Civic Center and online at www.IndependenceOhio.org. You may request to have one mailed to your home. Applications are required annually.
- If applicant lives in a rental property, the property owner must also sign the application.
- Registration begins Tuesday, September 3rd, 2019. Please allow three (3) business days after the application is received to be added to the Snow Removal List.
- Any applications received after Thursday, October 31st, 2019 will have a delay of seven (7) business days OR until the next snow fall to be added to the Snow Removal List.
- For questions regarding the application process, please contact the Community Services Department at 216-524-7373.
- If you apply and pay for Senior Snow Removal Service and do not end up qualifying, your fee will be refunded in full.

General Information & Service Provided:
- Senior Snow Removal Service is offered in accordance with Codified Ordinance 959.01.
- Snow removal consists of a standard size (8 ft.) snowplow making two (2) passes on the resident’s primary driveway for the purpose of emergency entrance and egress (access and exit).
- This service is for snowplowing of one (1) driveway at the residence. For turnaround and horseshoe driveways, only the driveway area closest to the garage will be plowed.
- All participants are responsible for having driveway markers/stakes placed before the snow season begins to minimize potential plow damage.
- Service is activated when snow accumulates four (4) inches or more AND it has stopped snowing, determined by the City.
- Once the contractors are notified, they have sixteen (16) hours to complete their scheduled routes.
- Street addresses must be clearly displayed on the residence and visible from the street. All limbs, branches, and bushes hanging over the driveway must be trimmed back before service will be administered.
- After the snow season, the homeowner is responsible for repairing minor lawn damage caused by the plow. If lawn damage is excessive, please contact the Service Department at 216-524-9191.
- Ordinance 660.05 prohibits moving snow across a public street to deposit onto another homeowner’s private property.

Contractor Information:
- There is no set time when the contractor will arrive. Immediate response to homeowner requests cannot be accommodated. If snow plowing is needed at a specific time, the homeowner should obtain an additional or alternate contractor since the purpose of this service is emergency entrance and egress (access and exit).
- Contractors will only plow once each snowfall. They will not return to clear drifts after snow has been plowed.
- Contractors will only plow up to and not next to vehicles (the best that they can) in the driveway, and only up to two (2) feet in front of garage doors. They will not wait for vehicles to be moved.
- It is recommended that garage doors remain closed when the contractor is plowing. Contractors are not responsible for plowing snow out from inside of a garage if it is left open.
- Contractors are not responsible for and will not remove ice build-up, compacted snow, or snow piles that have accumulated throughout the season. They will not hand shovel or salt any area on the property.